

C/O Colorado Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202

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October 10, 2019

VIA ECFS

Marlene H. Dortch, Esq., Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: Ex Parte Filing

CG Docket Nos. 13-24, 03-123

Dear Ms. Dortch:

On September 12, 2019, the National Association for State Relay Administration (NASRA) held its annual conference in Phoenix, Arizona. One of the conference panels focused on the proposed use of Automatic Speech Recognition (ASR) as an alternative method of providing Internet Protocol Captioned Telephone Services (IP CTS). Given the substantive discussion of ASR during the panel discussion, and the Commission's ongoing review of ASR-only IP CTS, NASRA is submitting a transcript of the panel discussion to further develop the record on ASR.

The panelists included the following individuals: Visar Berisha, an Associate Professor at Arizona State University, with a joint appointment in the School of Electrical Computer and Energy Engineering and the Department of Speech and Hearing Science, and a Research Fellow in the Department of Neurology at Mayo Clinic; Cristopher (CRE) Engelke, PhD, Ultratec; and Dixie Ziegler, Vice President Hamilton Relay.

Please note that while the panelists edited substantive errors, there may be other typos and/or minor errors not of substance that were left unedited.

Should you have any questions concerning this submission, please do not hesitate to contact me.

Respectfully submitted,

Holly M. Bise NASRA Chair 303.894.2024

Enclosure